

Sustainable development



Sustainable development lies at the heart of Bouygues Energies & Services' corporate values and is the driving force behind our innovation and creativity. We take responsibility for both the short and long-term impact of our business activities. Our focus on sustainable development inspires us to innovate and deliver high performance, energy-efficient and environmentally-friendly solutions for our clients and our staff.

Actitudes - Shaping a Better Life is our sustainable development programme. Our Corporate Responsibility Steering Group sets strategy, defines objectives and monitors progress, driving the continual improvement of our performances.

Actitudes - four key areas and 12 commitments:



Environment and sustainable construction
High-performance projects for a better quality of life

- 1 - Innovating for sustainable construction
- 2 - Eco-designing high-performance projects
- 3 - Ensuring environment-friendly worksites
- 4 - Building, operating and maintaining to deliver controlled performance



Customers and partners for a sustainable project
Uniting players in projects to achieve enduring success

- 5 - Establishing a trusting relationship with customers
- 6 - Committing to ethics and compliance with regard to our customers and partners
- 7 - Sharing our goals for sustainable performance with our partners



Local commitment and community aid
A player committed to the development of territories

- 8 - Contributing to local development
- 9 - Getting involved with local communities and civil society



Respect and development of employees
Diversity of talent for the success of our projects

- 10 - Guaranteeing the health and safety of employees
- 11 - Ensuring equal opportunities and enhancing skills
- 12 - Fostering cohesion and well-being in the workplace

Environment and Sustainable Construction

Our aim is to provide solutions with our customers and partners that reduce environmental impacts, whilst seeking to improve built environments. Spanning the lifecycle of projects: from design, to build, to operation, to maintenance, our strategy embraces the built environment and its community.

Bouygues Energies & Services achievements are:

- Part of the GLA RE:FIT framework
- Ecosite scheme
- ISO 14001
- ISO 50001
- Hypervision ®tool - internet energy management software using BMS data
- Energy performance contract
- Partnership with 'Noé Conservation' - an association for the preservation of biodiversity
- Low Carbon strategy

Customers and partners for a sustainable project

Sustainable performance, ethics and compliance is core to all our business activities and we continually listen to our customers needs and work at building trusting, long-term relationships.

Bouygues Energies & Services achievements are:

- ISO 9001
- Customer satisfaction surveys
- [Code of Ethics](#) [1]
- [Supplier Diversity Policy](#) [2]
- Subcontractors Safe Act scheme

Local commitment and community support

We are committed to developing new and existing community partnerships that provide long-term benefits and utilise our specialist skills, resources and knowledge.

Bouygues Energies & Services achievements are:

- Terre Plurielle Projects - Corporate Foundation of Bouygues Construction
- Partnership with local community and shared projects
- Donations
- Resource sharing

Respect and development of employees

We have a robust Health & Safety policy, attach great importance to learning and development, staff engagement and recognition and are an equal opportunities employer.

Bouygues Energies & Services achievements are:

- ISO 18001
- Safesite scheme
- Investors in People Bronze
- Employee awards
- Training