

## Sustainable development



Sustainable development lies at the heart of Bouygues Energies & Services' corporate values and is the driving force behind our innovation and creativity. We take responsibility for both the short and long-term impact of our business activities. Our focus on sustainable development inspires us to innovate and deliver high performance, energy-efficient and environmentally-friendly solutions for our clients and our staff.

**Actitudes - Shaping a Better Life is our sustainable development programme.** Our Corporate Responsibility Steering Group sets strategy, defines objectives and monitors progress, driving the continual improvement of our performances.

### Actitudes - four key areas and 12 commitments:



**Environment and sustainable construction**  
 High-performance projects for a better quality of life

- 1 - Innovating for sustainable construction
- 2 - Eco-designing high-performance projects
- 3 - Ensuring environment-friendly worksites
- 4 - Building, operating and maintaining to deliver controlled performance



**Customers and partners for a sustainable project**  
 Uniting players in projects to achieve enduring success

- 5 - Establishing a trusting relationship with customers
- 6 - Committing to ethics and compliance with regard to our customers and partners
- 7 - Sharing our goals for sustainable performance with our partners



**Local commitment and community aid**  
 A player committed to the development of territories

- 8 - Contributing to local development
- 9 - Getting involved with local communities and civil society



**Respect and development of employees**  
 Diversity of talent for the success of our projects

- 10 - Guaranteeing the health and safety of employees
- 11 - Ensuring equal opportunities and enhancing skills
- 12 - Fostering cohesion and well-being in the workplace

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## Environment and Sustainable Construction

Our aim is to provide solutions with our customers and partners that reduce environmental impacts, whilst seeking to improve built environments. Spanning the lifecycle of projects: from design, to build, to operation, to maintenance, our strategy embraces the built environment and its community.

Bouygues Energies & Services achievements are:

- Part of the GLA RE:FIT framework
- Ecosite scheme
- ISO 14001
- ISO 50001
- Hypervision @tool - internet energy management software using BMS data
- Energy performance contract
- Partnership with 'Noé Conservation' - an association for the preservation of biodiversity
- Low Carbon strategy

## Customers and partners for a sustainable project

Sustainable performance, ethics and compliance is core to all our business activities and we continually listen to our customers needs and work at building trusting, long-term relationships.

Bouygues Energies & Services achievements are:

- ISO 9001
- Customer satisfaction surveys
- [Code of Ethics](#) [1]
- [Supplier Diversity Policy](#) [2]
- Subcontractors Safe Act scheme

## Local commitment and community support

We are committed to developing new and existing community partnerships that provide long-term benefits and utilise our specialist skills, resources and knowledge.

Bouygues Energies & Services achievements are:

- Terre Plurielle Projects - Corporate Foundation of Bouygues Construction
- Partnership with local community and shared projects
- Donations
- Resource sharing

## Respect and development of employees

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We have a robust Health & Safety policy, attach great importance to learning and development, staff engagement and recognition and are an equal opportunities employer.

Bouygues Energies & Services achievements are:

- ISO 18001
- Safesite scheme
- Investors in People Bronze
- Employee awards
- Training